



Dialogue 3

Difficult patient

Vocabulary · Listening · Sentence · Speaking · Role-play · Reading · Testing



**New
Words**

1. nursing round 护士查房，护理查房
2. appetite ['æpɪtaɪt] n. 胃口，食欲
3. normal ['nɔ:məl] adj. 正常的
4. dizzy ['dɪzi] adj. 头晕的
5. oxygen ['ɒksɪdʒən] n. [化]氧，氧气
6. medical treatment 医疗



1. nursing round 护士查房，护理查房

E.g.:

Problem-Based Learning

nursing round

PBL 护理查房



The aim is to research the model of nursing round, and improve the quality of clinic nursing.



2. **appetite** ['æpɪtaɪt] n. 胃口, 食欲

physical desire for food

E.g.:

He suffered from headaches
and loss of appetite.





3. normal ['nɔ:məl] adj. 正常的

typical, usual or ordinary

E.g.: Her temperature is normal.

她的体温正常。

We are open during normal office hours.

在正常上班时间内，我们都开放。





4. dizzy ['dizi] adj. 头晕的

feeling as if everything is spinning around you and that you are not able to balance

E.g.: Climbing so high made me feel dizzy.

I suffer from dizzy spells

(= short periods when I am dizzy).

我患有阵发性头晕。





5. oxygen ['ɒksɪdʒən] n. [化] 氧, 氧气

a chemical element. Oxygen is a gas that is present in air and water and is necessary for people, animals and plants to live.

E.g.: The brain requires a constant supply of oxygen.

大脑需要持续供氧。





6. medical treatment 医疗

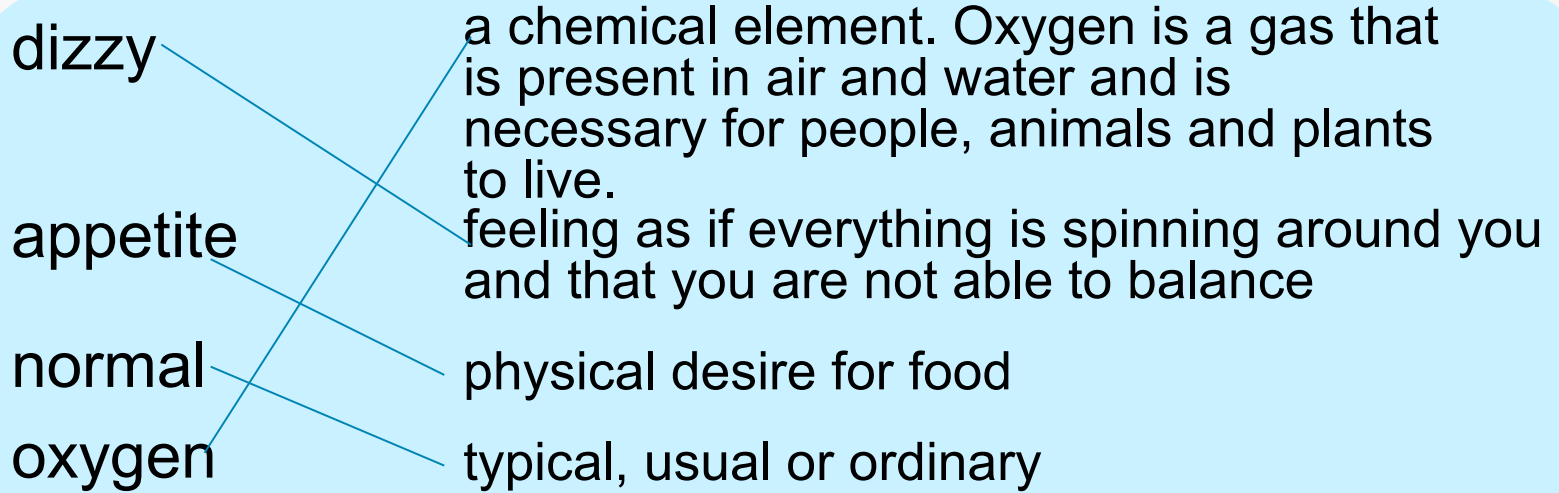
to be badly affected by a disease, pain, sadness, a lack of something, etc.

E.g.: Today, there are laws in China that protect a patient receiving medical treatment.





Task 1 Matching





Task 2 Multiple Choice Listen to dialogue 3 and choose the best answer to each question you hear.

A 1. When is visiting hours?

- A. From 3-7 pm. B. From 9: 30-10: 00 ^Bpm. C. at 9 am.**

A 2. Is the patient's temperature normal?

- A. Yes, it is. B. No, it isn't. C. It is a little higher.**

B 3. What about the patient's blood pressure?

- A. It is regular.. B. It is a little higher. C. It is normal.**



Listening

Task 3 Gap filling

Listen to dialogue 3 and fill in the blanks with what you hear.



Nurse: How do you do. I'm the nurse _____ this ward. We hope you will feel at home here. This is nurse Wang. Good morning. Mr. White. How are you feeling today?

Mr. White: Better than yesterday. Is it possible for my sister to stay here with me?

Nurse: Yes, but she has to pay for her bed. Does she want to have meals here too? We don't think it is necessary. Your condition isn't so serious.

Mr. White: What are the hours here for meals?

Nurse: Patients usually get up at 7 am. Breakfast is at 8 o'clock. The _____ and treatment start at 9 am. Lunch at noon. After that you have a nap or rest. Visiting hours are from 3-7 pm. Super is at 6 pm. Bed time is from 9:30-10:00 pm. By the way, are you Muslim ?

Mr. White: No, I am not.

Nurse: Have you eaten breakfast already?

Mr. White: No, I haven't. I have no appetite at all.

Nurse: Please try to eat a little more. It will help

you _____ more quickly. How was your sleep last night?

Mr. White: I don't sleep well at night.

Nurse: Don't worry. I am going to tell this to the doctor. I will take your _____. Please put the thermometer under your armpit. Please give me the other hand, let me feel your _____.

Mr. White: All right.

Nurse: Your pulse is regular. Now I am going to test your _____ pressure.

Mr. White: Be careful.

Nurse: That's all, time is up. Please take the thermometer out of your armpit. Let me reed your body temperature. Your temperature is _____.

Mr. White: I am glad to hear that. What about my blood pressure?

Nurse: It is a little higher.

Mr. White: I feel _____ all the time.

Nurse: I will give you oxygen now. You have to rest in bed. The doctor is going to give you medical treatment.



Task 3 Gap filling *Script*

Nurse: How do you do. I'm the nurse in charge of this ward. We hope you will feel at home here. This is nurse Wang. Good morning. Mr. White. How are you feeling today?

Mr. White: Better than yesterday. Is it possible for my sister to stay here with me?

Nurse: Yes, but she has to pay for her bed. Does she want to have meals here too? We don't think it is necessary. Your condition isn't so serious.

Mr. White: What are the hours here for meals?

Nurse: Patients usually get up at 7 am. Breakfast is at 8 o'clock. The ward rounds and treatment start at 9 am. Lunch at noon. After that you have a nap or rest. Visiting hours are from 3-7 pm. Super is at 6 pm. Bed time is from 9:30-10:00 pm. By the way, are you Muslim ?

Mr. White: No, I am not.

Nurse: Have you eaten breakfast already?

Mr. White: No, I haven't. I have no appetite at all.

Nurse: Please try to eat a little more. It will help

you recover more quickly. How was your sleep last night?

Mr. White: I don't sleep well at night.

Nurse: Don't worry. I am going to tell this to the doctor. I will take your temperature. Please put the thermometer under your armpit. Please give me the other hand, let me feel your pulse.

Mr. White: All right.

Nurse: Your pulse is regular. Now I am going to test your blood pressure.

Mr. White: Be careful.

Nurse: That's all, time is up. Please take the thermometer out of your armpit. Let me reed your body temperature. Your temperature is normal.

Mr. White: I am glad to hear that. What about my blood pressure?

Nurse: It is a little higher.

Mr. White: I feel dizzy all the time.

Nurse: I will give you oxygen now. You have to rest in bed. The doctor is going to give you medical treatment.



NEW VOCABULARY

Nurse	Patient
<p>How do you do. I'm the nurse in charge of this ward. How are you feeling today? Yes, but she has to pay for her bed. Does she want to have meals here too? Patients usually get up at 7 am. Breakfast is at 8 o'clock. Super is at 6 pm. By the way, are you Muslim ? Have you eaten breakfast already? How was your sleep last night? Mr. White: I don't sleep well at night. Don't worry. I will take your temperature. Your pulse is regular. Now I am going to test your blood pressure. Your temperature is normal. It is a little higher. I will give you oxygen now. You have to rest in bed. The doctor is going to give you medical treatment.</p>	<p>Better than yesterday. Is it possible for my sister to stay here with me? What are the hours here for meals? No, I am not. No, I haven't. I have no appetite at all. I don't sleep well at night. All right. Be careful. I am glad to hear that. What about my blood pressure? I feel dizzy all the time.</p>



Dialogue 3 – Difficult patient

Speaking

Speaking

Task 4 Work in pairs. Practice the following conversations between a nurse and a patient with the help of the example below

Nurse	Patient
<p>How do you do. I'm the nurse in charge of this ward. How are you feeling today? Yes, but she has to pay for her bed. Does she want to have meals here too? Patients usually get up at 7 am. Breakfast is at 8 o'clock. Super is at 6 pm. By the way, are you Muslim ? Have you eaten breakfast already? How was your sleep last night? Mr. White: I don't sleep well at night. Don't worry. I will take your temperature. Your pulse is regular. Now I am going to test your blood pressure. Your temperature is normal. It is a little higher. I will give you oxygen now. You have to rest in bed. The doctor is going to give you medical treatment.</p>	<p>Better than yesterday. Is it possible for my sister to stay here with me? What are the hours here for meals?</p> <p>No, I am not. No, I haven't. I have no appetite at all. I don't sleep well at night.</p> <p>All right. Be careful.</p> <p>I am glad to hear that. What about my blood pressure? I feel dizzy all the time.</p>

1. Tony Brown/
Type 2 diabetes
2. Emily Smith/
backache



Task 5 Work in pairs.

Follow the instructions below and practice.

Nurse	Patient
Greet	Greet
Inquire information	Present personal condition and ask questions
Answer questions and do some examinations	Express appreciation



Task 6 Read the text and answer the following questions.

As any parent will tell you, small cuts and minor grazes are unavoidable among small children. Such cuts and grazes will usually need little or no treatment. The bleeding will clean the wound naturally, and it should stop within a few minutes, as the blood clots and dries. More serious cuts may need to be gently cleaned with soft cotton and warm water. They should then be dressed with a clean cotton bandage. Follow this simple checklist of questions. Ask yourself each of these questions in order to make sure you treat cuts and grazes properly : Firstly, is the cut on the face? If it is, call a doctor as soon as possible, especially if the eye is injured. Secondly, is the cut near the eye? If it is, put a clean piece of cotton wool over it and press down firmly for about 5 minutes. Thirdly, ask



Task 6 Read the text and answer the questions.

yourself if the cut is still bleeding badly. If it is, dress it with a clean cotton bandage and call a doctor as soon as possible. Fourthly, is the cut a deep one, and is it wide open? If it is, clean the cut gently with clean cotton wool and a little warm water. **Then** hold it closed with an adhesive dressing. Fifth question, was the cut made by a nail or a long, sharp piece of wood? If it was, there may be some dirt in the cut. Let it bleed for a while to clean itself. Then clean it with cotton wool and warm water and dress it with a clean cotton bandage. Finally, don't forget that young children can become very easily upset or shocked by a cut —especially if it is a serious one. Try to keep them calm and quiet. Don't give them anything to drink, but keep their lips wet with a little water.



Task 6 Read the passage and answer the following questions.

- C 1. What should you do if a child is cut near the eye?
- A. Dress the cut with a clean cotton bandage.
 - B. Clean the cut with warm water.
 - C. Hold the cut closed for a few minutes.
 - D. Call a doctor.
- C 2. What should you do with a very deep cut?
- A. Call a doctor as soon as possible.
 - B. Press a piece of cotton wool firmly over the cut for about five minutes.
 - C. Clean it and hold it closed with an adhesive dressing.
 - D. Dress it with a clean cotton bandage.
- D 3. What should you do if the child is nervous or upset?
- A. Give them much water to drink.
 - B. Tell them a joke or a funny story.
 - C. Let them rest quietly.
 - D. Keep them calm and quiet.

B



Task 7 Translate the following sentences into English.

1. 昨晚睡眠如何？食欲怎么样？

How was your sleep last night? How is your appetite?

2. 现在我给您吸氧。你必须卧床。

I will give you oxygen now. You have to rest in bed.

3. 现在我要为您量血压了。

Now I am going to test your blood pressure.

4. 我为您测一下脉搏。

I will take your temperature.



Task 8 Complete the following sentences with the words given below.

bedside admission surname spelling charge case assistance
pulse recover temperature toilet

1. May I have your admission card, please? **B**
2. What is your surname ?
3. Would you mind spelling it please?
4. The doctor in charge of your case is Dr. Wang.
5. The toilet is over there. We supply hot water all day and night.



Task 8 Complete the following sentences with the words given below.

bedside admission surname spelling charge case assistance
pulse recover temperature toilet

6. This button can be pushed if you need assistance.
7. I'll bring you to your bedside, please follow me.
8. I will take your temperature.
9. Let me feel your pulse.
10. Hope you will recover soon.



Task 9 Match column A with column B.

column A

1. 单人房
2. 在使用的
3. 供给
4. 住院表
5. 氧气
6. 正常的
7. 住院治疗

column B

- a. supply
- b. single room
- c. occupied
- d. hospitalization
- e. admission card
- f. oxygen
- g. normal

1-b 2-c 3-a 4-e 5-f 6-g 7-d



Task 10 Shooting Your Own Video



Shooting your own video about communicating with a difficult patient.



THE END

Thank you for your attention